



FirstHAND NEWS

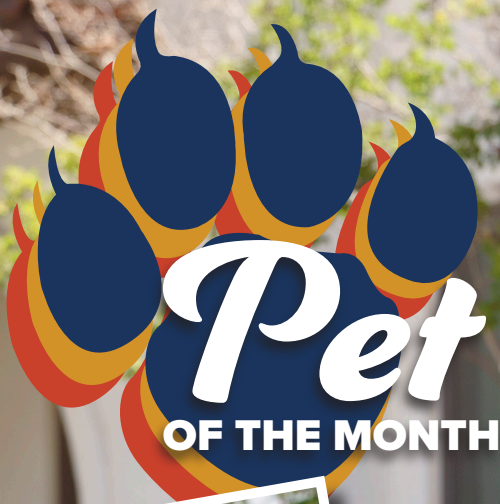
COMMUNITY NEWSLETTER



SPOTLIGHT

ON RECEPTION & MAINTENANCE

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Candie


Age: 9 | Owner: Joy M., 80

Meet Candie, Joy Meyers' beloved 9-year-old dog. She came into Joy's life over five years ago when a former neighbor became unable to care for her. Candie's previous owner made sure to supply her with her favorite blanket and toys. Since Joy and Candie became residents at Silver Sky at Deer Springs, Candie's popularity has soared. She is a very loveable dog who seeks attention from everyone who crosses her path. With a playful spirit, she's always eager to share a toy or enjoy a nice pat. Joy enjoys every moment she spends with Candie, from their walks to playtime with her big bag of toys.

Transportation Reminder

Transportation will provide outings in the morning and afternoon on Tuesdays and Thursdays. Outings will consist of shopping, lunch spots, casinos, the Pin Ball Hall of Fame, Ethel M Chocolate Factory, the LINQ, and more! Tuesday and Thursday outings are completely optional but may be high in demand. Make sure to sign up early! Spots will fill up. To learn more about Tuesday's and Thursday's transportation outings, see the front desk reception.

As a reminder, transportation services are available Mondays, Wednesdays, and Fridays for all clinical specialties/medical appointments. **Masks on public transportation, including Nevada HAND buses, are required.** If you need transportation to an upcoming appointment, please complete a transportation request form at the front desk. Request forms must be returned to the front desk at least 72 hours before your appointment. If you have questions about our transportation services, please contact the front desk reception at your community.

A man with glasses and a light-colored polo shirt, standing in a kitchen with wooden cabinets. He has a lanyard around his neck and a tool belt.

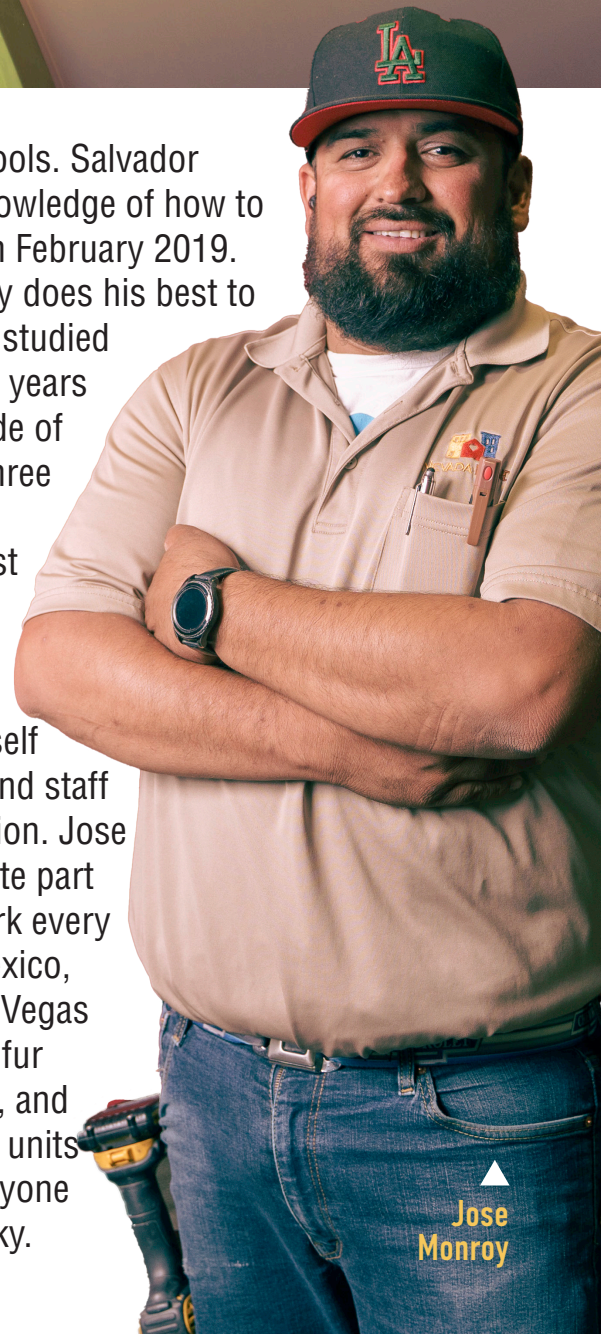
Salvador
Martiniz-Valle ▶

MORE THAN THE

Handyman

It is said that anything can be fixed, as long as you have the right tools. Salvador Martiniz-Valle is a man with plenty of tools, and an even greater knowledge of how to use them. Salvador began working for Silver Sky at Deer Springs in February 2019. As the property's Lead Maintenance Technician, Salvador constantly does his best to preserve the upkeep and well-being of the Deer Springs facility. He studied electrical engineering for 15 years in Mexico and then dedicated 17 years to learning air conditioning repair and technology in the U.S. Outside of work, Salvador devotes his time and efforts towards his wife and three children. He also dedicates his time as his church's secretary, assisting them with many of their daily needs. To Salvador, the most rewarding experience is helping others fix a problem

No stranger to the maintenance field, Jose Monroy has been in the industry for nine years. Over the past three years, he's proven himself to be an integral member of the Silver Sky community. Residents and staff rely on Jose, and he always helps wherever needed without hesitation. Jose loves how much Nevada HAND helps the community and his favorite part of the job is the residents that feel like family. "I try to come to work every day with an open mind so I can learn more," Jose says. Born in Mexico, Jose moved to Utah when he was ten years old and became a Las Vegas resident 14 years ago and met his wife. Jose is a proud dad of two fur babies, a Pitbull and a mini chihuahua. No job is too small for Jose, and he can proudly fix anything. He puts in many extra hours sanitizing units and other areas of the community to keep it clean and safe for everyone during the pandemic. We appreciate everything he does at Silver Sky.



▲
Jose
Monroy



Karla
Gameros

Rowena
Sagun

ALL *Smiles* AT THE DOOR

Meet Karla Gameros, our front lobby receptionist for Silver Sky at Deer Springs, who dislikes turtlenecks but loves turtles. A mother of three daughters, Karla has more than enough experience when it comes to multitasking. Beyond her receptionist duties, she has also donated her time to caregiving and meal prepping at other properties. Since November 2020, Karla has made it her goal to make someone smile every time she comes to work. This proves to be an easy task as her humor and laughter infect everyone she meets. “I see them all as family. I like to take care of everyone as if they were my grandparents.”

No team is complete without all of its members. Rowena Sagun has been a vital asset to Deer Springs since September 2019. Fifteen years ago, she moved from the Philippines to the U.S. and started working for the Suncoast Casino. After working in the food and beverage industry for 13 years, Rowena began her internship to be a pharmaceutical tech, and within a month, was offered a position at Deer Springs. Rowena is both a receptionist and medical technician. She’s a hardworking mother of two adult boys, and she loves to sing, cook, and explore the outdoors. Her favorite part of working at Nevada HAND is the residents she gets to assist.



Jolinda
Broad ▶

◀ Rebecca
Plantz

A WARM *Welcome* AT SILVER SKY

When you come to Silver Sky Assisted Living the first people you encounter are the amazing receptionists, Rebecca Plantz and Jolinda Broad. Rebecca is originally from Columbus, Ohio and has a military background. She worked for the Department of Defense and is working on her Master's in Healthcare Administration. Rebecca has lived in Las Vegas and been part of the Nevada HAND team for over two years. She wears many hats, from organizing the monthly activity calendars, calling bingo, and running the country store for the residents. On top of her reception duties, she also fills in as a server in the dining room. Rebecca's enthusiasm for the Silver Sky community is evident by her huge heart and willingness to lend a hand.

Jolinda moved to Nevada from Hawaii in 2005 and recently joined the Nevada HAND team in March 2021. This is her first opportunity working with seniors and she absolutely loves it. Jolinda gets along with everyone and loves talking with and listening to the stories from the residents. Since her first day on the job, she has gone out of her way to help whenever she is asked. These receptionists are the backbone of the Silver Sky office.