

# FirstHAND NEWS

COMMUNITY NEWSLETTER



## IN THIS ISSUE

We're Open!

Meet Nurse Patty

Updated Rent &  
Transporation Reminders

A photograph of an elderly couple smiling and leaning their heads against each other. The woman on the left has short dark hair and wears glasses and a pink top with white embroidery. The man on the right has glasses and wears a grey and blue patterned sweater. The background is a blurred indoor setting.

# 70 Years *Strong*

ISSUE 8 / JUNE 2021



# FirstHAND NEWS

COMMUNITY NEWSLETTER

**We are back**  
*open!*

Silver Sky and Silver Sky at Deer Springs is **OPEN** for full visitation and resident outings!

We will continue to maintain our COVID guidelines for all guests, staff, and residents, which includes COVID screening questions, daily temperature checks, frequent hand washing, and the mandatory wear of face masks/coverings. Guests are welcome in our communities seven days a week from 8:00 a.m. to 6:00 p.m. All guests must sign in at the front desk and undergo a COVID screening before visiting with residents.

## HAPPY FATHER'S DAY

A graphic for Father's Day featuring three neckties (green, pink, and blue) with diagonal stripes, surrounded by colorful confetti dots. A teal speech bubble contains the quote.

*Being a  
good dad  
starts with  
being a good man*

-PAUL TREACY





# All You Need is **Love, Affection, and Attention!**

When George Jr and Willa Mae Washington met during their sophomore year of high school in 1948 at Jefferson High School in Los Angeles, California, they started dating. George Jr graduated from Jefferson high school in 1950, and Willa graduated in winter 1951. They continued to date until they were married on June 23, 1951. They have 4 sons: George III, Dennis, Kenneth, and Larry, who pass away at an early age.

George Jr worked for the city of Los Angeles in the sanitation department and retired after 32-and-a-half-years. After Willa worked for the Urban League for so many years, she retired as well. They both retired in the year 1988 in Los Angeles California.

George and Willa moved to Victorville, California where they lived for over 30 years before moving into Silver Sky in Las Vegas. They moved to Las Vegas to be with their son Dennis and daughter-in-law, Karla. George and Willa's three sons have all married and began families of their own. George III and wife Terry have nine children and seven grandchildren; Dennis and Karla have four children, four grandchildren and six great-grandchildren; and Kenneth and wife Gent have two children, one grandson, and two great-grandchildren.





George Jr has two sisters, who are still living, and a host of friends and family through 70 years of marriage. When we asked George Jr and Willa what the keys to their successful marriage are, they said, “It is **love**, **affection** and **attention** to your mate; and bunch of honey-do-this-and-honey-do-that.”

**Congratulations George Jr and Willa on 70 years of marriage!**



## Meet Nurse Patty with Compassion Care Hospice

Compassion Care Hospice provides additional staff that are dedicated, professional, and compassionate individuals, who understand the decline of a loved one is the most difficult thing people will go through in life. Compassion Care Hospice has been a partner of Silver Sky and Silver Sky at Deer Springs for many years, and we partner with this provider for them to come into our communities and provide additional support for a resident that may need additional health care services. Patty is the R.N. Case Manager assigned for residents on this extra service at Silver Sky Assisted Living.



I’ve been a nurse for over 40 years. Twenty-six of those years have been blessed working in hospice. My love for hospice developed quickly. It is a unique and special type of nursing that gives me the privilege of walking with a patient and family through their journey. Hospice allows for presence, which I believe is a very important aspect of nursing. What I love most about being a hospice nurse is that every day there are new challenges, and you never stop learning and growing as a nursing professional.

- Nurse Patty



## May’s Yearbook



**NEW HIRE**  
Jacqueline  
Pinkens-Westbrook  
Caregiver at  
Silver Sky at Deer Springs



**TRANSFER**  
Jacqueline  
Reynolds  
Driver at Silver Sky  
(Previously Housekeeper)

# RENT DUE JUNE 10<sup>TH</sup>

Paying rent is easier than ever before with our online payment options. Residents and their families can make payments via checking/saving accounts or debit/credit cards by using our secure, resident portal. As we continue to monitor COVID-19 and work to keep our communities safe and healthy, we encourage online payments now more than ever before to ensure we limit visitors in our buildings. In-person rent payments are also acceptable and can be collected in the main office.

**As a reminder, monthly rent and care fees are due by the 10th of each month. Please contact the front desk reception at your community if you have any questions.**

**Please note, monthly rent and fees that are not submitted by the 10th of the month will accrue a late fee. Please pay rent and fees on time.**

**Additionally, The National Automated Clearing House Association (NACHA) has mandated that all ACH originators of WEB Debit entries are required to perform account validation when processing ACH payments. ACH Account Validation requires that tenants validate their bank accounts through a micro deposit that must be verified before the account can be used for initiating a payment. NACHA's new rule is intended to improve fraud detection on the ACH network.**

**To comply with this new rule, Yardi will implement ACH micro-transaction verification, or "trial deposits," to meet the NACHA mandate within the next 30 days. This means that Yardi will make a small deposit to all newly boarded tenant bank accounts which must subsequently be verified by the account owner, after which payments may be debited from the account.**

**The small deposit made by Yardi will carry the descriptor "BANK VERIFY" and will typically post one business day after a tenant boards their bank account within the RENTCafé product suite.**

**This rule is not retroactive and is required for only newly boarded bank accounts.**

**Please direct any questions regarding this update to your Payment Processing Support Team.**

## Transportation Reminder

Transportation will provide outings in the morning and afternoon on Tuesdays and Thursdays. Outings will consist of shopping, lunch spots, casinos, the Pin Ball Hall of Fame, Ethel M Chocolate Factory, the LINQ, and more! Tuesday and Thursday outings are completely optional but may be high in demand. Make sure to sign up early! Spots will fill up. To learn more about Tuesday's and Thursday's transportation outings, see the front desk reception.

As a reminder, transportation services are available Mondays, Wednesdays, and Fridays for all clinical specialties/medical appointments. Masks on public transportation, including Nevada HAND buses, are required. If you need transportation to an upcoming appointment, please complete a transportation request form at the front desk. Request forms must be returned to the front desk at least 72 hours before your appointment. If you have questions about our transportation services, please contact the front desk reception at your community.