

FirstHAND NEWS

COMMUNITY NEWSLETTER



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LAS VEGAS REVIEW-JOURNAL
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Nevada HAND Does it Again



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COMMUNITY NEWSLETTER



We're the Best...
AROUND!

**NEVADA HAND'S ASSISTED LIVING COMMUNITIES WIN TWO
BEST OF LAS VEGAS AWARDS IN 2020**

Nevada HAND's assisted living communities have been awarded two *Best of Las Vegas* recognitions by the Las Vegas Review-Journal for 2020. This year, Silver Sky and Silver Sky at Deer Springs have been awarded Gold for Best Senior Community and Silver for Best Active Adult/55+ Community. **This is the fourth consecutive year Nevada HAND's assisted living communities have been awarded Gold for Best Senior Community.** Now, including this year's recognitions, Silver Sky and Silver Sky at Deer Springs have won the following *Best of Las Vegas* awards:

2017 Silver Best Active Adult/55+ Community;
2017 Gold Best Senior Community, Real Estate;
2018 Gold Best Senior Community;
2019 Gold Best Active Adult/55+ Community;
2019 Gold Best Senior Community;
2020 Silver Best Active Adult/55+ Community; and
2020 Gold Best Senior Community

Despite the limitations and setbacks caused by the pandemic, we recorded the highest number of votes this year compared to other years. This year's awards remind us of the incredible care provided by our assisted living staff and the outpour of community support for our organization. Thank you, Southern Nevada, for believing in our work and supporting our mission.



RENT DUE JANUARY 10TH

Paying rent is easier than ever before with our online payment options. Residents and their families can make payments via checking/saving accounts or debit/credit cards by using our secure, resident portal. www.silverskylasvegas.com to get started. As we continue to monitor COVID-19 and work to keep our communities safe and healthy, we encourage online payments now more than ever before to ensure we limit visitors in our buildings. In-person rent payments are also acceptable and can be collected in the main office. You may also send a check via the US Postal Service to the attention of the Main Office.

TRANSPORTATION REMINDER

Thank you for your patience as our transportation services have had periods of disruptions in November and December due to the COVID-19 pandemic. We are hopeful to resume normal transportation services in January on Mondays, Wednesdays, and Fridays. We are continuing with only essential transportations needs like dialysis, chemotherapy, and radiation therapy only. Please stay tuned for updates further updates. If you have concerns, please see the Front Desk Administration.



COVID UPDATE

Our Administrative teams have been meeting with the necessary vaccine personnel regarding the vaccine in our communities. There are two remaining logistical calls for our team to discuss the consent process and confirmation of scheduled, on-site COVID vaccine clinics. Upon approval and confirmation, there will be three vaccine clinic dates available, for residents and staff.

The vaccine is optional. If you are sick or experiencing any signs or symptoms of an illness (COVID or others), you should not receive the vaccine until you are healthy. If you have any allergies, please notify your Administrator and Wellness Director. If a resident or employee chooses to decline the vaccine, a declination form must be completed acknowledging that you were offered the vaccine and declined it.

COVID REMINDERS



COVID has reported one of the fastest infection rates, and it easily transfers from one person to the next. Since our residents live so closely to one another, and our employees travel in and out of our facilities and from room to room, we have prioritized daily temperature checks and screening for residents, employees, and any outside personnel who enter our communities. Individuals **who refuse to participate in screening are denied entry**. Anyone clocking a temperature at or above 100.4 degrees Fahrenheit is asked to leave the community and seek a doctor for a COVID test. Our new procedures in assessing the health of our employees and residents are based off the following list of symptoms provided by the CDC and other government health entities:

- Fever or chills
- Cough
- Shortness of breath or difficulty breathing
- Fatigue
- Muscle or body aches
- Sore throat
- Congestion or runny nose
- Nausea or vomiting
- Diarrhea

To prevent the spread of COVID-19, please refer to the following Core Principles that are encouraged and followed in our communities:

- Wash your hands frequently and maintain hand hygiene
- Wear a face covering or mask that covers your mouth and nose
- Social distance (at least 6ft) from others as much as possible when you are in common areas or public
- Refer to instructional signage throughout the facility and proper visitor education on COVID-19 signs and symptoms, infection control precautions, and other applicable facility practices (social distancing, face masks, and specified entrance and exit with major positing at these areas)
- Clean and disinfect high frequency touched surfaces in the facility two times per day and designate administration screening area three times a day
- Use appropriate personal protective equipment (PPE)

If you are experiencing symptoms or think you may have been exposed to someone with COVID symptoms or a positive COVID diagnosis, please notify assisted living staff **immediately**.

COVID-19 Resident Acknowledgement



I understand that there are large COVID-19-related postings at the main entrance of the Silver Sky and Silver Sky at Deer Springs communities that will provide daily reminders about my responsibilities to keep other residents, employees, and visitors safe and how I can assist in stopping the spread of COVID-19. I fully understand and acknowledge the following:

- Residents, employees, and visitors must STOP and read the COVID-19-related postings at the entrances of the Silver Sky and Silver Sky at Deer Springs communities before entering.
- I have been educated on COVID-19 symptoms, including:
 - ◊ Fever above 100.4 degrees Fahrenheit
 - ◊ Chills
 - ◊ Cough
 - ◊ Shortness of breath or difficulty breathing
 - ◊ Fatigue
 - ◊ Muscle or body aches
 - ◊ Headache
 - ◊ New loss of taste or smell
 - ◊ Sore throat
 - ◊ Congestion or runny nose
 - ◊ Nausea or vomiting
 - ◊ Diarrhea
- I will alert an employee and/or the Administrator or Wellness Director if I experience any of the COVID-19 symptoms stated above.
- If I am a new resident to the community, I have to self-quarantine for the first 10 days of my admission.
- If I choose to go out for a medical, dental, eye, or other appointment, I have to self-quarantine in my apartment for 10 days after returning from my appointment.

I acknowledge that if I have any of the above symptoms or if I am not feeling well, I must self-quarantine in my apartment. I acknowledge and give permission to the community employees to take my temperature and ask me COVID-19 screening questions at any time.

I understand that this signed acknowledgment will remain in effect throughout my stay in the community. I fully consent and understand that this is required because the community is a licensed assisted living community and there are vulnerable adults that reside in the community.

RESIDENT SIGNATURE

DATE